

## T1 services provide fast, reliable broadband access.

Keep your business connected and your employees productive with T1 service designed specifically for business-critical performance.

We provide reliability, extra features, and industry-leading service level agreements to meet your business needs today and tomorrow.



### High-Performance Bandwidth

T1 broadband is the preferred choice for businesses with mission-critical Internet service requirements. We can also bond multiple T1 lines into seamless connections up to 12x12 Mbps, providing robust connectivity for businesses that:

- Use bandwidth-intensive applications
- Transmit large volumes of data, images, or video
- Run their own Web, email, database, or application servers
- Push the limits of their existing multi-megabit Internet access service

### Fixed IP Addresses

Your T1 service comes with either one fixed public IP address with network address translation (NAT) or five fixed public IPs. Businesses often use fixed public IP addresses for running websites, email servers, or virtual private networks (VPNs). Additional IP addresses can be purchased as your business needs evolve.

### Service Level Agreements

We stand behind our T1 service with 24 / 7 / 365 priority support, a toll-free hotline, and an industry-leading service agreement (SLA) that includes Meantime-to-Repair (MTTR), monthly service availability, installation timeframe, and data delivery targets. Go to [www.megapath.com/sla](http://www.megapath.com/sla) to review our SLAs.

### Professional Installation and Support

A trained professional will install your service. We even dispatch repair technicians after hours, on weekends, and on federal holidays to keep your business operating.

### Proactive Monitoring

This optional advanced service enables MegaPath to constantly check the status of your network to maximize the availability and minimize the mean time to restore for you connectivity should an issue arise.

### Benefits

Designed for business  
Competitive pricing  
Reliability  
24 / 7 / 365 Support  
Satisfaction guarantee

## Features Chart

FEATURES	DETAILS
Connection	Each T1 connection is provisioned with an industry-standard DS1 loop.
Speed	Eight speed options: from 1.5, 3.0, 4.5, 6.0, 7.5, 9.0, 10.5, and 12.0 Mbps
IP Configuration	Choose either network address translation (NAT) with one fixed public IP address and 253 usable private IP addresses, or five fixed public IP addresses. More IP addresses are available for an additional fee.
Proactive Monitoring	Enables MegaPath to identify and resolve your network issues 24 / 7 / 365—often before you are aware of them; \$10 per month.
Equipment	Choose a new business-class router with a one-year warranty, or use your own equipment if it meets our requirements.
Service Level Agreement	Our service level targets are financially backed by available invoice service credits. Go to <a href="http://www.megapath.com/sla">www.megapath.com/sla</a> to review our SLAs. <ul style="list-style-type: none"> <li>- Monthly service level availability</li> <li>- Meantime-to-Repair (MTTR)</li> <li>- Data deliver and network delay</li> <li>- Installation SLA based on circuit speed</li> </ul>
Installation	We facilitate professional installation and set up of your T1 service.
Support	Specialized, dedicated support 24 / 7 / 365. A dedicated T1 field support team will respond after hours, on weekends, and on federal holidays in the event of an outage.
Account Management	The online management tool makes it easy to check your order status, update your account, and pay your bill at any time.
Satisfaction Guarantee	If you are not fully satisfied with your T1 service, you can disconnect your line within 30 days of installation without liability for further term commitments.

## Advantages

### End-to-End Nationwide Infrastructure

Our privately managed MPLS network provides exceptional performance, total redundancy, and the flexibility to deliver true voice Quality of Service.

### Complete Service Portfolio

We offer a full range of business broadband, voice, MPLS, VPN, and security services.

### Unbeatable Experience

We've been serving businesses with innovative communications services for 16 years.

### Superior Customer Support

Our friendly technical experts respond quickly and efficiently 24 / 7 / 365.